



C R E S T W O O D
S A L I N A , K A N S A S

Limited Lifetime Warranty

Crestwood, Inc. warrants to the original purchaser that Crestwood cabinets will be free from defects in workmanship and materials for as long as you own the cabinetry. This warranty does not cover defects or damage that are not directly or primarily the result of Crestwood's design or construction. The warrantee does not cover damage caused by others or beyond the control of Crestwood including but not limited to freight damage, accident, acts of God, misuse, negligence, alterations, abuse, improper storage, installation or removal. Additionally this warranty does not cover products that are subjected to extreme temperatures or extreme moisture levels. When a claim for warpage/joint separation is submitted, Crestwood may, at its discretion, defer action for 12 months to allow the product to acclimate to the environment. This warrantee does not cover products that are not used per Crestwood's intent and design and does not apply to unfinished product.

The protective top-coat applied to Crestwood products is designed to meet and/or exceed the requirements of the Kitchen Cabinet Manufacturer's Association. As with any quality finish, it will wear with age and use, depending upon the owner's maintenance of the product. Exposure to abrasive chemicals, solvents, excessive ultraviolet light, and moisture can cause the finish to fail.

Painted finishes may show more noticeable wear and tear from normal residential use. Paints will exhibit hairline expansion/contraction lines at joints (finish fractures) and any nicks, dents and rub-throughs from normal use will be more noticeable.

The color of the wood and finish may change during the lifetime of the product especially with certain wood species and with exposure to direct or indirect sunlight and other factors. The color change (mellowing) occurs in both the finish and the wood and is part of the natural ageing process and is not to be considered defect or damage.

Accessories, components, parts and finish coatings that are not manufactured by Crestwood are not covered under the Crestwood warranty but may be covered under their individual manufacturer's warrantee.

After Crestwood has had an opportunity to inspect the product, Crestwood, at its sole discretion, will determine whether a defect exists. In the event Crestwood determines a defect exists, the sole remedy to the original purchaser is either repair or replacement of the product, which shall be determined by Crestwood. Replacement products provided under this Warranty may not exactly match original products due to the passage of time, natural aging process, and evolution of Crestwood's product offering. Crestwood's liability under this warranty is expressly limited to replacement or repair of the product, and in no event shall Crestwood be liable in any way for consequential or incidental damages of any kind. This Warranty does not cover delivery costs or labor charges to remove or reinstall products or any related components (including countertops, plumbing and appliances). Crestwood shall not be liable for any damage or errors resulting from or related to the installation or use of its products. This warranty is offered only to the original purchaser of the cabinets at the original site of installation and is not transferable. This warranty applies only to cabinets or related products purchased through an authorized Crestwood dealer. Crestwood, Inc. shall not be responsible for any products returned, repaired or replaced without prior written consent from Crestwood, Inc.

Crestwood reserves the right to make changes in materials and specifications without prior notification but are under no obligation to incorporate such changes in products previously manufactured.

This warranty is in lieu of all other warranties, express or implied, including warranties of merchantability and of fitness for a particular purpose. Crestwood does not authorize any other person or company to assume on our behalf, any other liability in connection with the sale of our products. No representative of Crestwood has the authority to alter the terms of this warranty without the advanced written approval from the President of Crestwood. The Buyer/Homeowner Purchaser hereby waives all other remedies, warranties, guarantees or liabilities (expressed or implied) arising by law or otherwise, including without limitation, actions for consequential, incidental or punitive damages of any kind. This warranty gives the consumer specific legal rights, and you may have other rights which may vary from state to state.

To file a warranty claim request, the original purchaser should contact the authorized Crestwood dealer where the product was purchased. Proof of original purchase is required. The authorized dealer will obtain the necessary information to complete a warranty request and forward the request in writing to Crestwood, Inc.